

BUSI 322 : Operations Management

This course is an introduction to the concepts, issues, and practices of operations management, with an emphasis on the managerial processes utilized to provide effective operations in both goods producing and services rendering organizations. Topics to be covered include operations strategy, process design, capacity management, demand planning, resource management, operations scheduling, quality control, and project management.

Credits 3.0

Prerequisites

BUSI 311 Principles of Management.